



# Shipping Details for Western US Customers

This communication is a supplement to the previous announcement that all U.S. customers will begin being serviced out of our Eastern Distribution Center in Walton, KY effective December 29, 2008.

For those customers that have been receiving a once weekly cycle shipment, your Fleetguard product orders will begin shipping the day of the week designated on the attached map. This change optimizes the freight transit lanes into your region for optimal delivery efficiency and reduced transit time. In addition, this change reflects collaborative work with our carriers to minimize potential fuel surcharge impacts for our customers. For those customers that have been on any shipping cycle other than once weekly, you may contact Customer Assistance for your specific shipping details.

Most customers should expect transit times to be 3-4 days from the Eastern Distribution Center. If you have specific questions around expected delivery dates, please contact Customer Assistance.

In order to ensure your order is shipped on the designated day, it should be received by 2 p.m. CST on the previous day. The cutoff time for emergency requests will be 2 p.m. CST. Any backorders will ship on your next designated cycle day.

If you have any additional questions, please contact Customer Assistance Representative at 1-800-22FILTER (1-800-223-4583).

Thank you for being a Cummins Filtration Customer.

# Cycle Shipping Map

